Training Programs:

GRC continues to respond to our clients’ requests for improvements to their loss prevention programs by providing them with a qualified and experienced service team. In addition to the traditional services provided, we now offer training services designed to effectively implement and maintain the client’s risk management practices.

The primary cause of fire protection system failures has been shown to be human interaction. Proper training ensures your employees understand and follow the procedures designed to reduce potential failures. There are numerous instructional packages available to help you improve your human element programs.

Live Training

Traditional, in-person training with an experienced instructor continues to be one of the most effective methods for delivering training. The ability to have interactivity between the student and instructor combined with immediate feedback is the standard by which the effectiveness of all other training is measured. Combining live training with hands-on demonstrations, discussion, and problem solving ensures that the students leave the session with a greater understanding of the subject.

GRC has experienced staff capable of providing training for location-specific programs, presentations at operational or corporate level meetings, or the use of a specialized consultant and program to meet a specialized site-specific need.

An example of this type of client service has been the development of training for the Inspection, Testing, and Maintenance of Fire Protection Systems. Depending on the number and types of fire protection systems at a client facility, as well as the employee responsibilities, we have delivered two- and three-day training courses for owned and operated properties. By delivering the training locally, expenses for the participants are reduced and our trainers can concentrate on the specific systems and equipment installed at the location.

The development of live training would be done in cooperation with the client and the topics and agendas will be reviewed and approved prior to the course and/or presentation development. Additionally, GRC has access to nationally recognized fire engineering labs that will allow us to provide demonstrations not often available in the field.

Webinar Based Training

Just as information technology has revolutionized how people communicate, it has also revolutionized training. With the use of live webinars, GRC can provide remote training services to your employees and contractors. We are able to provide many of our training programs through an online, live webinar. Typically, these webinars are limited to a 60- to 90-minute session in order to maintain students’ interest. It is possible to break longer training programs into numerous sessions and allow students to attend consecutive sessions over multiple days.

Webinars allow for greater participation numbers by providing employees the convenience to log on from their work site and participate in the training.
Train-the-Trainer

GRC understands every client has different areas of concern and may require highly customized training in a specific area or for a specific topic. Our highly trained Consultants, with years of expertise, can work with a client directly to create a specific training package to address any need. In order to make sure we meet the client’s unique requirements, the goals and objectives of the program are developed jointly with the client. As the training is being developed, it is reviewed with the client and modified as needed. At completion of development, GRC would then provide the program and, if needed, train the people who will deliver the live training on-site. Once developed, these valuable training tools can be used repeatedly throughout the company to train employees.

For example, a client may be interested in training their employees on the importance of properly handling fire protection impairments. The client may have written internal procedures and standards that employees are not aware of or are not following, or there may be a change to an existing program. In order to address these needs, the client may want their procedures and standards to be part of the training program. In addition, they may want their training program to include locally generated photos to show local conditions. To complete this training development, the client will be assigned a trained expert to work with to develop the required parts of the program.